

Working together to build a better future

# QF115A SELF MANAGED CUSTOMER SERVICE AGREEMENT

This Service Agreement is a financial agreement between Enhanced Lifestyles and Self-Managed customer for the provision of agreed supports as specified herein.

#### **Parties**

The Service Agreement is for *(insert name of customer)* and is made between:

Customer/Customer's Representative	
And	
Enhanced lifestyles	

This Service Agreement will commence on / / and continue until the service is terminated

### Schedule of Supports

Enhanced Lifestyles agrees to provide the customer the supports that are set out in the Service agreement

### **Responsibilities of the Customer/Customer's Representative**

### Payment

The customer/customer's representative agrees to:

- Provide payment in full to Enhanced Lifestyles within 14 days of receipt of invoice
- Any additional expenses outside of the Service Agreement are the responsibility of the customer.
- The Customer agrees that if payment is not received within 14 days of the invoice, Enhanced Lifestyles may choose to terminate services.

### Changes to this Service Agreement

If changes to the supports or their delivery are required, the parties agree to discuss and review this Service Agreement. The parties agree that any changes to this Service Agreement will be in writing, signed and dated by the parties.



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### **Ending this Service Agreement**

This Service Agreement ends if payment is

#### **Agreement Signatures**

The parties agree to the terms and conditions of this Service Agreement.

Signature of (Customer/<br/>Customer's representative)Name of (Customer/<br/>Customer's representative)Date......Signature of authorised person<br/>Enhanced LifestylesName of authorised person from<br/>Enhanced Lifestyles

.....

Date