

#### QF105 **CUSTOMER WHS ASSESSMENT Customer Name:** Address: Person Completing Checklist: Date: TICK **EQUIPMENT-Transfers NOTES** (if applicable) Wheelchair • Manual / Electric Mattress • Air mattress / standard Bed • Electric / Fixed Roho Cushions/Pump\* **Slippery Sam** ٠ • Lifting Machine Stand Lifter / Manual • **Ceiling Hoist** Sliding Board • Urinal Bottle ٠ Shower Chair/Kermode • o Stable o On wheels • Fixed bench CPAP/VPAP/BIPAP Ventilator • Back-up generator •



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Nebuliser	
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Outside Residence (area 1)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Parking & Access					
Gates (easy to open)					
Pathway / Garden					
Steps / Stairs / ramp					
Verandah Surface					
Clothesline					

Bathroom / Toilet (wet area)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Floor Surface					
Lighting					
Freedom of Movement					
PowerPoint / cords					
<ul> <li>Access to use &amp; clean shower / toilet / bath</li> </ul>					
Drainage					
Ventilation					
Electrical Equipment					



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<ul> <li>Check for frayed cords</li> </ul>		
<ul> <li>Hand Washing Facilities for Personal Attendants</li> </ul>		

Laundry (wet area)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Iron / Board					
Washing Machine					
• Dryer					
Ventilation					
Drainage					
Powerpoints / cords					
Floor surface					
Lighting					
<ul> <li>Original labelled containers for cleaning products</li> </ul>					

EQUIPMENT – Domestic	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Vacuum Cleaner					
Carpet Sweeper					
• Broom					
Mop / Bucket					



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Bedroom (area 2)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
<ul> <li>Sufficient space around bed</li> </ul>					
Bed suitable height					
Floor surface					
Lighting					
Freedom of movement					
PowerPoints / cords					
<ul> <li>Electrical Equipment         <ul> <li>Check for frayed cords</li> </ul> </li> </ul>					

Kitchen / Dining (area 3)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Stove					
<ul><li>Electrical Equipment</li><li>Check for frayed cords</li></ul>					
PowerPoints / cords					
Bench heights					
<ul> <li>Food preparation equipment</li> </ul>					
Floor surface					
Lighting					
<ul> <li>Original labelled containers for cleaning products</li> </ul>					



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## **CUSTOMER WHS ASSESSMENT**

Lounge Room (area 4)	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
Tripping Hazards					
Lighting					
Floor surface					
PowerPoints / Cords					
<ul> <li>Workspace organisation</li> </ul>					

Hazardous Substances	Visually safe	Visually unsafe	Hazard Identified	Action Required	Date Completed
<ul> <li>Substances labeled in appropriate format</li> </ul>					
<ul> <li>Substances in original container</li> </ul>					
Suitable for purpose					
Stored in safe position					
• Stored at a safe height					

General Safety	Visually safe	Visually unsafe	Hazard Identified	Action Required
Employee identification				
Lighting at night				
<ul> <li>Door clear of obstruction</li> </ul>				
Door easy to open				
Weapons				
<ul> <li>Smoke Detectors         <ul> <li>Check for light</li> </ul> </li> </ul>				



### CUSTOMER WHS ASSESSMENT

<ul> <li>Ask when checked last</li> </ul>		
Electrical Safety Switch		
Gas Cylinders (oxygen)		
Hot Water Service     (temp)		
Step Ladder		
<ul> <li>Fire/emergency evacuation plan Yes / No</li> </ul>		
<ul> <li>Airconditioning/fans/ heating etc         <ul> <li>If customer</li> <li>vulnerable, place</li> <li>alert in CiMS</li> </ul> </li> </ul>		

#### Location of:

Water main:

Gas main:

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Electrical box:

Has the SDO explained to the customer about chemicals being stored in original labelled containers YES / NO

Has the SDO explained to the customer if an employee is poisoned by a substance, it is to be reported to the office immediately YES / NO

How do the LA's access your home?

If you are not home or do not answer when LA's attend, what is the process you would like us to follow? I.e. call next of kin, wait 30 mins, call emergency services.



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#### Any other comments

**Action Plan**