

P227	LEADERSHIP, CONTINUITY and ACCOUNTABILITY PROCEDURE
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Policy context: This procedure relates to	
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Contractual obligations	Customer Service Agreement
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Procedures

Establishing the leadership team

The leadership team includes The Boards and the Chief Executive Officer. The leadership team is responsible for:

- developing the strategic plan for the organisation
- over sighting and monitoring operational plans and activities
- developing and modelling the values and culture of the organisation.

Ensuring continuity

The leadership team will:

- develop policies and procedures that ensure the organisation is flexible, adaptable and responsive to changing priorities and needs
- implement staff recruitment and development strategies that foster a highly competent and committed work team
- develop funding and resourcing strategies that ensure the long-term viability of the organisation
- develop recruitment plans and internal professional development strategies that ensure continuity of effective leadership.

Accountability

The leadership team is responsible for:

- achieving the organisation's key performance indicators
- ensuring the needs of Customers/Clients are met
- managing the resources and finances of the organisation
- ensuring fair and equitable practices
- establishing effective communication with staff and Customers/Clients.

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Documentation

Documents related to this policy	
Related policies	Q214 – Senior Staff Positions
Forms, record keeping or other organisational documents	Position Descriptions