

Q200	PURPOSE and VALUES POLICY
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Policy Statement

Enhanced Lifestyles (EL) and Lifestyle Assistance and Accommodation Service (LAAS) is committed to working to an agreed organisational vision and set of values, and to using these to inform our planning and service delivery. The documented statement of the vision and values of Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service guides the way the organisation approaches its work and provides a clear picture of Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service aims and philosophy.

Specifically, we will:

- Develop a statement of organisational vision and values that will guide the plans and activities of the organisation.
- Review and refine the vision and values statement at regular intervals (i.e. every 3 years strategic planning sessions).
- Promote the vision and values statement across the organisation and as part of the organisation's public profile.
- Conduct strategic planning processes at appropriate intervals that are informed by the organisation's vision and values, and by the needs of our Customers/Clients and other stakeholders.

This document complies with NDIS 2018, standard 2.1 Governance and Operational Management, and ACIS 2013, section 2.1 Governance and Operational Management. This document is readily available to all Customers/Clients and employees of Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service including The Boards.

Policy context: This policy relates to	
Contractual obligations	Customer Service Agreement

Q200

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Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service Vision and Values

We will be an innovative leader within the disability sector delivering high quality Customer/Client-governed services.

Our values are:

- Communication
- Customer/Client-governed
- Quality
- Commitment
- Teamwork

Development, documentation and review

The organisational vision and values were originally developed by the originators of Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service, reviewed in February 2016 at the strategic planning day where the vision and core values were re-written with NDIS at the forefront.

The statement is reviewed:

- every year at the annual planning day
- once every 3 years as part of longer-term strategic planning

Use of the vision and values statement

All submissions and public documents referring to Enhanced Lifestyles and Lifestyle Assistance and Accommodation Service vision, values or purpose must use the relevant wording from this policy.

The organisational statement of vision and values will be included in:

- the published Strategic Plan
- the Annual Report
- as part of the information given to Customers/Clients or community
- on the organisation's website and other marketing material as required

Q200	PURPOSE and VALUES POLICY
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The other ways the vision and values of the organisation are promoted are:

- Including them in staff and board or management committee induction programs
- Featuring them in public presentations
- Using them as a starting point for staff or board/management committee discussions
- Ensuring that they are used as a reference point in relevant decision making and planning activities.

Documentation

Documents related to this policy	
Related policies	Q202 - Strategic and Business Planning Policy
Forms, record keeping or other organisational documents	Strategic plan PowerPoint presentations Operations plan Marketing materials